



PROTECTING YOU AND YOUR CLIENTS

As part of our continuing efforts to protect our clients' information, on Friday, November 1st, we are adding yet another line of defense to protect our customers by implementing Cisco's IronPort email encryption platform.

In this digital age, paperless transactions are conducted with a click of a mouse, transferring potentially sensitive information in an instant. At First California Escrow, one of our highest priorities is to protect our clients' Personally Identifiable Information (PII) and safeguard their confidential information while conducting business with us.

Cisco IronPort

By adding Cisco IronPort email encryption to our already secure Transport Layer Security (TLS) infrastructure, we will provide two lines of defense in encrypting your sensitive emails by employing TLS and Cisco's RegisteredEnvelope Service. TLS is an industry standard transparent encryption protocol that many leading banks, financial institutions, and Fortune 500 companies have implemented to protect against eavesdropping by unauthorized parties. Should your email system not utilize TLS, First California Escrow will be using Cisco's Registered Envelope Service to protect your information.



How does this impact you?

Starting November 1st, you may receive an email from us asking you to sign up for an account with Cisco IronPort to access your encrypted emails. Not everyone will receive this registration email. Email accounts that currently support TLS encryption will not receive a registration email. However, please note that if the email contains PII, the email has been sent encrypted.



If you do get a registration email, you only need to sign up ONE TIME. After that, you only need to enter a password should you receive additional emails that contain sensitive information. If you are not on a public or shared computer, you will have the option to select "Remember Me" to make it easier to open encrypted emails on your system.

FirstCaliforniaEscrow

Thank you for your cooperation in our continuing efforts to provide the best and most secure service available. Please contact your Escrow Officer with any comments, questions or concerns you may have.